Teminfra

Infrastructure, cared for.

Part of Temika Group

From handover. To daily operations.

Infrastructure operations begin after an agreed handover. A staffed 24/7 team monitors business function, handles incidents and records the work carried out.



Concept illustration of an operational handover.

Scope agreed from the start.

Know which services are covered, who responds and what evidence you receive.

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Teminfra services

Server operations are our starting point. Additional work is scoped after reviewing technical conditions and each party’s responsibilities.

Server operations

Inventory and scope per server, monitoring, incident response, scheduled patching and capacity checks.

You receive: work records, named owners and service reviews.

Backup & recovery

Review schedules, retention and backup coverage. Test restores in an isolated environment and record validation results.

You receive: recovery evidence, test duration and findings to resolve.

Cloud & on-premises

Review configuration, access and infrastructure dependencies. Plan stabilization, provisioning or migration from assessment findings.

You receive: inventory, an improvement plan and handover guidance.

Release operations & DevSecOps

Teminfra handles runtime deployment, observation and recovery. TemiDev supports code and pipelines. Temika Cyber supports specialist security checks.

You receive: release plans, verification evidence and agreed responsibilities.

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Before operations begin

Proposal acceptance, technical readiness and service activation are recorded separately.

1

Initial assessment

Review servers, dependent applications, access, monitoring and backups.

2

Scope and proposal

Define the work, responsibility boundaries, response targets and vendor dependencies.

3

Stabilization and handover

Resolve blocking findings. Verify monitoring, access and recovery evidence.

4

24/7 operations

The duty team receives incidents, provides updates and passes open work through shift handovers.

5

Service review

Review results against the original goals, outstanding risks and needs for the next service period.

24/7 describes staffed support coverage.

Incident response, recovery and update targets are defined in the service agreement. A cloud vendor’s availability is not automatically a Teminfra guarantee.

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Work you can follow

The client portal connects service scope with the work performed by the team.

- See service conditions and when observations were last updated.
- Review incident impact, the work owner and the next update.
- Approve changes against the plan version, work window and rollback.
- Read restore test evidence and outstanding risks.
- Review outcomes before renewing or transferring operations.

Working with Temika Group

Teminfra manages infrastructure and runtime operations. Temika Cyber provides specialist security support. TemiDev supports development, integrations and code fixes. Each deliverable has one owner and a distinct commercial scope, without duplicate billing across companies. Clients can retain other providers. Handoffs require access approval, acceptance by the receiving team and evidence of results.

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Start with the servers you have.

Describe the problem, environment and impact on your work. An initial assessment helps determine what needs to happen before routine operations begin.

Discuss your requirements on the Teminfra website.

This is a preview profile. The GPT Site form uses sample data. Pricing, contracting identity and service terms will be agreed before commercial launch.